KYRVIQ
AI • SALES • GROWTH

TERMS & CONDITIONS

Published and effective October 3, 2026

These Terms & Conditions ("Terms") govern services provided by Kyrviq ("Kyrviq," "we," "us") and apply alongside any proposal, order form, statement of work, or service agreement signed by a client. If a signed agreement conflicts with these Terms, the signed agreement controls for that engagement.

1. Services

Kyrviq provides business growth services that may include lead generation, outbound outreach support, appointment setting, sales consulting, sales coaching, and related automation or operational support. The exact scope, pricing, qualification criteria, and deliverables for a client engagement will be stated in a written agreement before services begin.

2. No Lead, Revenue, or Sales Guarantees

Kyrviq does not guarantee any minimum number of leads, appointments, responses, customers, closed sales, revenue, profit, conversion rate, or other business result. Lead volume and performance depend on factors outside our control, including market conditions, offer quality, pricing, targeting, deliverability, client follow-up, sales execution, and third-party platforms.

3. Pay-Per-Lead Engagements

Where services are offered on a pay-per-lead or pay-per-appointment basis, the price, definition of a qualified lead or appointment, billing trigger, dispute process, and any replacement or credit policy will be set out in a written contract reviewed and accepted by both parties before work begins. No pay-per-lead terms are implied beyond the signed agreement.

4. Setup Fees Are Non-Refundable

Any setup, onboarding, implementation, or launch fee is non-refundable once paid, except where required by law or expressly stated otherwise in writing. These fees cover costs and work incurred at the start of an engagement, including software, automation tools, data, email or domain infrastructure, integrations, configuration, campaign preparation, and labor.

5. Coaching and Mentorship

One-on-one coaching, sales mentorship, interview preparation, career guidance, and related consulting are educational and advisory services only. Kyrviq does not guarantee employment, interviews, job offers, compensation levels, promotions, sales performance, commissions, or any specific career outcome.

6. Placement and Recruiting Disclaimer

If Kyrviq introduces a sales professional to a company or shares a potential opportunity, that introduction does not guarantee placement, employment, continued employment, compensation, or fit. Hiring decisions are made solely by the employer, and candidates remain responsible for evaluating any opportunity and employment terms.

7. Licensed and Regulated Industries

Kyrviq does not provide legal, insurance, financial, medical, tax, accounting, real-estate brokerage, securities, or other professional services that require a license or regulated professional qualification unless expressly permitted by law and separately agreed in writing. Kyrviq does not act as a life insurance agent, attorney, financial adviser, broker-dealer, or other licensed professional. Clients are responsible for ensuring that their own business, offers, outreach, and use of leads comply with applicable licensing and regulatory requirements.

8. Client Responsibilities

Clients must provide accurate information, lawful offers, timely approvals, and any materials reasonably needed for the engagement. Clients are responsible for their own products, services, claims, pricing, sales process, contracts, customer communications, regulatory compliance, and the actions of their employees or contractors. Kyrviq is not responsible for losses caused by inaccurate client information, delayed client action, unlawful instructions, or changes made by the client or third parties.

9. Third-Party Platforms and Tools

Kyrviq may use third-party software, data providers, email systems, CRM tools, AI tools, domains, phone systems, scheduling platforms, and other vendors. We are not responsible for outages, account restrictions, policy changes, deliverability changes, data errors, price increases, service interruptions, or other failures caused by third parties that are outside our reasonable control.

10. No Responsibility for Matters Outside Our Control

To the fullest extent permitted by law, Kyrviq is not liable for events, losses, decisions, acts, omissions, or results that Kyrviq did not cause and is not responsible for. This includes the conduct of clients, prospects, employers, candidates, vendors, platforms, regulators, or other third parties, as well as market changes and force-majeure events.

11. Limitation of Liability

To the fullest extent permitted by law, Kyrviq will not be liable for indirect, incidental, special, consequential, exemplary, or punitive damages, or for lost profits, lost revenue, lost opportunities, lost data, reputational harm, or business interruption. Kyrviq's total liability arising from a specific engagement will not exceed the amount actually paid to Kyrviq for that engagement during the three months immediately preceding the event giving rise to the claim, unless applicable law requires otherwise.

12. No Professional Advice

Information provided by Kyrviq is for business, sales, marketing, and educational purposes. It is not legal, tax, accounting, investment, insurance, medical, or other licensed professional advice. Clients and coaching customers should consult qualified professionals when those matters are relevant.

13. Confidentiality and Intellectual Property

Each party should protect non-public information received from the other party. Unless otherwise agreed in writing, Kyrviq retains ownership of its pre-existing methods, templates, systems, workflows, know-how, and internal materials. Clients retain ownership of their own pre-existing brands, content, customer data, and proprietary materials.

14. Suspension and Termination

Kyrviq may pause or terminate services for non-payment, unlawful or misleading activity, abuse of systems, violation of platform rules, failure to provide required information, or material breach of an agreement. Fees already earned or incurred remain due, and non-refundable setup fees remain non-refundable.

15. Changes to These Terms

Kyrviq may update these Terms from time to time. Updated Terms apply prospectively from the published effective date unless a signed client agreement states otherwise.

16. Governing Agreement

These Terms are intended to supplement, not replace, a signed client or coaching agreement. Pricing, scope, lead definitions, payment timing, service length, cancellation rights, and any engagement-specific obligations should be confirmed in writing before services begin.

Questions: Contact Kyrviq through the contact information provided on your website, invoice, proposal, or service agreement.

These Terms are a general business document and are not a substitute for legal advice. Kyrviq should have its final client agreement and website terms reviewed by qualified counsel for its specific services and jurisdiction.